

About your new kitchen



Introduction

We're pleased to be fitting a new kitchen in your home. This pack gives you information about what the work involves, what you need to do and the choices you will have. We look forward to working with you on the improvements.

Your start date is:

We will be in your home for approximately working days

Essential information

Your key contact:

Email: kandb@saxonweald.com

Our hours of work are between 8am and 4pm, Monday to Friday.

We will try to keep disruption to a minimum, but a level of noise, mess and inconvenience is to be expected. We will need your support and cooperation to ensure things go as smoothly and quickly as possible.

Access to your home

Please tell us if there are any particular days or times when we will not be able to gain access to your home. If you cannot be at home for the duration of your refurbishment, you will need to arrange access for us perhaps by a neighbour or you can leave us a key.

If we can't get in or if you miss our appointments, the work to your home will be delayed or cancelled.

Risk management

Before we carry out any work to your home, we need to carry out a risk assessment.

This will find out whether there are any hazardous materials, such as asbestos, which could be disturbed during the work.

If a survey is required, our contractor will contact you to arrange an appointment.

First steps

We will arrange an appointment to visit your home and carry out a survey. **If this finds your kitchen needs to be replaced we will then draw up appropriate plans.** During this visit, we will explain the work involved and talk to you about your personal requirements. Please consider carefully where you would like your cooker, fridge and other white goods to go. Changes cannot be made once the kitchen layout has been agreed.



We will offer you a range of choices in respect of the finish of the kitchen units and worktops, and the colour of your tiles, paint and flooring. Choose carefully as once you have made your selection, the decision is final and cannot be changed.

Before work starts

Your kitchen needs to be clean and clear. Any furniture which needs to be moved must be emptied, with items stored away from the kitchen area. Kitchen units must also be emptied and small appliances, such as microwaves and toasters moved out of the room. If you are not able to manage this, please let us know.

If you are able to move your main appliances, such as washing machine and fridge, then please do. If not, our operatives will do this under your supervision.

You will need to sign a disclaimer at this point.

During the work

Your electricity, water supply and heating may be disconnected during the working day, but we will reconnect them each evening. We will disconnect your cooker on the first day of work, and may not be able to reconnect it until the second week of work.

During days one to four your kitchen will be unusable, so make sure you have adequate food and drinks stored elsewhere.

Children and pets must be kept away from the work area at all times.

Please do not leave children under 18 alone in your home while we are working. Our staff will not carry out the work where children are unaccompanied.



Your choices

This leaflet shows the options available to you. We have tried hard to reproduce the colours accurately, but we will also show you samples when we visit.

Concerns or questions

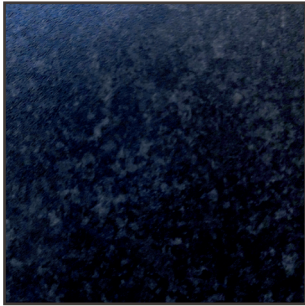
You should raise any concerns with the supervisor on site in the first instance. Alternatively, please email kandb@saxonweald.com

Worktops

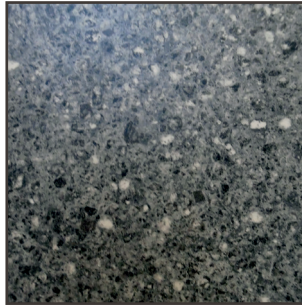
Worktops are 38mm thick and are covered in heat resistant laminate.

Tick one from the selection below:

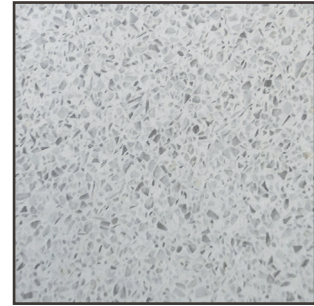
1. Blackstone

☐

2. Dark Granite

☐

3 Quartzstone
white smooth

☐

4. Oak block

☐

5. Walnut block

☐

Flooring

Warm and comfortable slip resistant vinyl flooring with polyester textile backing

Tick one from the selection below:

1. Rustic white

☐

2. Ardoise black

☐

3. Cajou sun

☐

Handles

Tick one from the selection below:



1. Brushed nickel effect D handle

☐

2. Stainless steel effect bar handle

☐

Kitchen units

Kitchen units are supplied by Howdens and have 18mm thick carcasses with fully adjustable shelves. Base units feature a drawer over a cupboard door, while wall units have solid doors only.

Tick one from the selection below:

1. Grey ☐



2. Antique white (cream) ☐



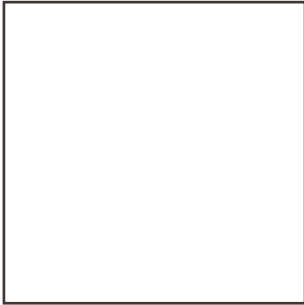
2. White ☐



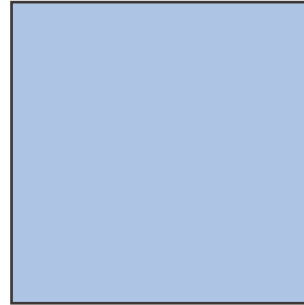
Tiles

Tick one from the selection below:

1. White



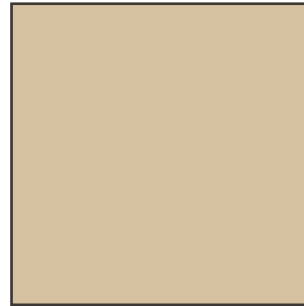
2. Blue



3. Grey



4. Beige



Disclaimer

Remember, please note that once you have made your selection, the decision is final and cannot be changed.

Notes / questions for inspection stage



Saxon Weald is a charitable community benefit society
(reg no. 7971) and is regulated by the regulator for social housing.

Information correct at July 2019

Saxon Weald

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