

A close-up photograph of water flowing from a chrome faucet, with the water droplets in motion and slightly blurred.

CENERGIST FAQS

HOW DOES CONTROL FLOW HL2024 SAVE ME MONEY?

Control Flow Meter Save and Mains Save products regulate the flow of water coming into the home. They smooth out the fluctuations in flow caused by pressure fluctuations in the water system. They 'block' any excess water coming into the home, reducing water wastage, and (if you are on a water meter) reducing your water bill. Even if you don't have a water meter, Control Flow can still save you money as a study has shown that regulating the flow of water through your boiler makes it work more efficiently.

HOW MUCH DOES THE INSTALLATION COST?

The installation is free of charge to the homeowner or tenant, funded by the client of the programme.

HOW LONG DOES IT TAKE TO INSTALL A CONTROL FLOW PRODUCT?

Our Cenergist Representative will be in your home for about 30-45 minutes depending on the device being fitted. During this time, they will check the flow of water coming from all your taps and showers to ensure that we fit the right product for your home.

CAN EVERY HOME HAVE A CONTROL FLOW DEVICE FITTED?

Technically yes, most homes can have one of the Control Flow HL2024 products fitted, however, if we don't think we can make any significant savings on your water and energy bills (because your flow is already low, or the only devices we can fit won't make much difference) then we won't install a device. Our engineer will decide which products to fit to your home to maximise the savings that you can achieve.

WILL A CONTROL FLOW PRODUCT AFFECT MY PRESSURE?

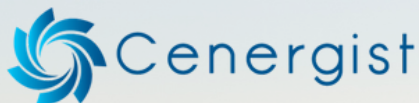
There may be a minor adjustment in pressure in order to regulate the flow, however this pressure change is negligible. Following the installation of your device, we ask that you simply run your kitchen tap for 2 minutes. This will remove any air or small deposits that may be in your water.

HOW MUCH COULD I SAVE BY FITTING A CONTROL FLOW DEVICE?

A recent local authority study found that the average water saving per year was £93 and the average gas saving per year was £270. Some savings were much bigger, some smaller.

HOW DO I CONTACT CENERGIST FOLLOWING AN INSTALL?

Cenergist will leave each customer with an aftercare card following the installation with contact details for our out of hours call team **0191 222 3325**. We also have an email address set up to receive queries, which is; watersavings@cenergist.com



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